



DEFENSE INFORMATION SYSTEMS AGENCY

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IN REPLY
REFER TO:

GIG Combat Support (NS 24)

28 August 2008

MEMORANDUM FOR DISTRIBUTION

SUBJECT: Department of Defense (DoD) Unified Capabilities Approved Products List (UCAPL) approval of the Amcom Software Inc., Computer Telephony Integration (CTI) Release 4.0.6 with Alcatel-Lucent's 8520 and 8528T Integrated Services Digital Network (ISDN) Voice Terminal Hard Consoles, Attendant Console, TN 0801007

Reference: (a) DoDI 8100.3, "DoD Voice Networks," 16 Jan 2004.

1. DoD UCAPL approval of the Amcom Software Inc., Computer Telephony Integration (CTI) Release 4.0.6 with Alcatel-Lucent's 8520 and 8528T Integrated Services Digital Network (ISDN) Voice Terminal Hard Consoles, Attendant Console, TN 0801007 has been granted. This solution achieved IA Accreditation from the Defense IA/Security Accreditation Working Group (DSAWG) on 08 July 2008. This solution achieved Interoperability Certification on 18 August 2008 from the Joint Staff. This approval is effective upon the date of this memorandum and expires **18 August 2011** unless a critical issue is identified that invalidates either the Interoperability or the Information Assurance posture of this product as determined by the Joint Staff or the DISN DAA. Please refer to the UCAPL for official posting of this solution at the following URL: <http://jtc.fhu.disa.mil/tssi/apl.html>.
2. This product/solution must be implemented only in the configuration that was tested and approved in the Interoperability Certification letter and Information Assurance Accreditation Report (IAAR). The Interoperability certification letter containing detailed configuration on this product will be available at the following URL: http://jtc.fhu.disa.mil/tssi/cert_pdfs/amcom_acd_ctiisd406.pdf. Due to sensitivity of the information, the IAAR for this solution must be requested directly from the Unified Capabilities Connection Office (UCCO).
3. UCCO contact Information for requesting IAAR or additional information:
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